

Wendy Lorenzen Emerald Club Coordinator



## Dear Emerald Club Members,

As I think about the past year, common phrases that I used to hear as a child keep coming back to me:

- "Just be patient, we are almost there."
- "It will only be a little bit longer."
- "The best is yet to come."

It seems we were so close to putting the COVID chapter behind us and now, with the insurgence of the Delta variant, we will have to wait a little bit longer before we can head out on our next big adventure. My greatest concern is, and always will be, your health and safety during our travels. Once again, I'm going to ask you to "just be patient, we are almost there, it will only be a little bit longer, the best is yet to come."

I hope you all had a great summer and have been able to enjoy yourselves on your own adventures. Until I get to see you again on that big motor coach, take care of yourself and remember...buy the shoes, take the pictures, eat the cake and above all, enjoy life.

## WANTED YOUR Current CONTACT Information

Do you no longer have your landline phone number? Have you changed your email address? Moved? Please contact us and provide us with your primary phone number and current email and mailing addresses.

Why do we need this?

- If we suspect fraud on your account, we need to be able to contact you. If we have accurate up-to-date information, we can reach you quickly, verify your intentions, and prevent possible fraud.
- If you have unusual transactions on your debit card, Shazam may try to reach you to verify that you are the one who is using your debit card. If they cannot reach you, they may assume it is fraud and block your card. Having your current contact information on file

Time To Update!

will either stop fraud immediately or save you the embarrassment of not being able to pay for a purchase.

Contact any UBI office or email us at info@unitedbk.com.

Wendy

"Life isn't about waiting for the storm to pass... it's about learning to dance in the rain."

## **UBI** Customers are Shazam Winners

Congrats to Jennifer Higby, Carroll, and Brittany Gatzemeyer, Storm Lake, who were winners in Shazam's second quarter debit card promotion. Pictured is Jennifer being presented a \$50 gift card from Jim Friel, Carroll Branch Manager.

Shazam, our debit card provider, sponsors a promotion each quarter for debit card customers of the 1,200 banks they serve. The theme for Shazam's current promotion is "Let's Get Crafty." The grand prize is a \$500 Hobby Lobby gift card. Eight other winners will receive \$50 Hobby Lobby gift cards.

Every time a customer uses their debit card for purchases, they are automatically entered for a chance to win. The more you use your debit card, the better chance you have to win.

