



Debit Card PIN Procedure

Effective 6-9-2021, customers will be able to activate their card and create or change their PIN in one phone call.

To Activate Card, Change PIN, or Set PIN:

- Call Shazam at 1-800-717-4923 and follow the prompts

The following is required in order to successfully activate your card:

- Debit card number
- Last 4 digits of SSN
- 3-digit security code from the back of your debit card
- Card expiration date
- You must be calling from the phone number that is associated with your UBI account

Unsuccessful Activations:

- You will be prompted to contact your financial institution.