

# the Emerald Club

THE  
EMERALD  
CLUB



**Wendy Lorenzen**

Emerald Club  
Coordinator

## What Our Emerald Club Drivers Have to Say!

*"Traveling with Wendy Lorenzen and Denise Siefken from United Bank of Iowa has been a wonderful experience. Their trips are well planned with interesting sights, meal stops, and quality hotels. Wendy plans a variety of venues on each trip so everyone has an interesting experience.*

*Checking large groups into a hotel or getting situated at a meal stop can have any number of glitches. With Wendy and Denise in charge, these problems often get resolved without anyone being aware of them.*

*Along with their good sense of humor, they are kind and thoughtful and aware of travelers' needs. Wendy is also conscientious of information the driver requires to make the trip go as smoothly as possible.*

*For a fun time, make plans to travel with United Bank of Iowa."*

- Gary Weishaar, motorcoach driver

*"I have been happily associated with the Emerald Club and Wendy Lorenzen for a number of years. I was a driver for Northwest Transportation (green buses) and then Hawkeye Stages (white/blue buses) for a few years. With Wendy's exceptional planning and direction, we had many great trips - some short one-day mystery trips and other great tours throughout the United States.*

*Now my wife and I have become members of the Emerald Club and are looking forward to our first trip to Alaska. The main reason for our joining is the quality and enjoyment I have seen with the club. As a driver for the club, it was always a very enjoyable, interesting and well planned trip. Now, as a member, we look forward to all the experiences the Emerald Club provides."*

- Mike Jepson

## Dear Emerald Club Members,

I am writing this with a heavy heart. As we all know, COVID-19 has touched all of our lives in one way or another and to win the battle, we must follow certain procedures to keep ourselves and our family members healthy.

Unfortunately, the Omaha Lion King performance in May and our June trip to Washington D.C., Philadelphia and New York City, have been cancelled to protect our travelers and our staff. I know these trips mean a lot to many people, and I pray that these cities will rebound from the affects of this virus so that, in time, we can tour them again.

United Bank of Iowa's goal with any travel or event associated with The Emerald Club, is to always put customers first. With that in mind, we are also cancelling all Emerald Club events for the rest of 2020.

Be safe my friends so that someday we can hop on that motor coach or sit at a luncheon together and be able to see each other again. I sure do miss all those hugs and smiles and hearing your voices.

Wendy

## Stay Connected with Emerald Club Updates and Events

Please provide us with your most recent email address. We will add it to your contact information so we have another way to share Emerald Club updates and information with you. You can provide it by emailing us at [info@unitedbk.com](mailto:info@unitedbk.com) or through our website at [www.unitedbk.bank](http://www.unitedbk.bank), Contact Us button.

**Remember, even though the outside world might be raining, if you keep on smiling the sun will soon show its face and smile back at you.**